

Practice Newsletter Spring 2021

Partners:

Dr Lucy Checker
Dr Rachel Pring
Dr Kirsty Pettit
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Dr Claire Oliver
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Practice Manager:
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Website:

www.dyneleyhousesurgery.co.uk

Address:

Newmarket Street,
Skipton
BD23 2HZ

Telephone Numbers:

Appointments

(01756) 799811

Visits/Enquiries

(01756) 799311

Fax

(01756) 707203

Out of Hours: 111

More Useful Numbers

MIND Mental Health
0300 123 3393

First Response 24hour
crisis help line 01274
221181

Domestic Abuse
IDAS www.idas.org.uk
info@idas.org.uk
24-hour National
Helpline 0808 2000 247

Citizens Advice Bureau:
0844 411 1444

Age UK: 01756 529654

National Carers'
Helpline: 0191 731 4750

Social Services 01609
780780

North Yorkshire Council
Safeguarding Team
<https://www.northyorks.gov.uk/safeguarding-vulnerable-adults>

Dyneley House
Surgery



A MESSAGE FOR OUR PATIENTS

We are still open and here for you. We are continuing to provide services as we have been doing throughout the COVID-19 pandemic based on clinical need.

If you need medical advice or treatment, please ring us on 01756 799811 or, for non-urgent advice or treatment, visit our website and send us your query – our opening hours are 08:00 to 18:00 (Monday to Friday) - 20:00 on Wednesday and Thursday.

Online consultation requests for non-urgent help can be made at any time. They will be responded to as soon as possible, usually within two working days. Alternatively, visit the local pharmacy for clinical advice on minor health concerns.

For urgent issues or out of hours, you can also call the NHS on 111 or go online to seek NHS advice at www.111.nhs.uk.

Please do not come to the Surgery unless you have an appointment.

Appointments are being delivered face-to-face, by telephone, or using video calls and messaging to your mobile or computer – the Practice team will assess what is most appropriate for you. If you have a preference about how to access care, please discuss it with our Reception team or your GP or nurse during your consultation.

Attending a face-to-face appointment

If you are asked to come into the Surgery for a face-to-face appointment, please remember to wear a face covering. Measures are in place to keep you safe from infection during your visit to the Surgery. If you have a disability or condition which means you cannot wear a face covering or have difficulty communicating with someone who is wearing personal protective equipment or face mask, or you need to make any other adjustments before your appointment, please let Reception know ahead of your arrival.

COVID-19 Vaccination programme

The Practice is currently supporting the delivery of the COVID-19 vaccination programme. The NHS is vaccinating those people who experts have agreed will benefit from it the most. A vaccination programme of this size and scale will still take some time to roll out in full. Please be assured that everyone who needs the vaccine will be offered it. The NHS will be in touch with you when it is your turn to be vaccinated. Please don't call us before you are invited.

In the meantime, you can get information about the COVID-19 Vaccination online at www.nhs.uk/covidvaccination.

Our staff are working extremely hard to provide services and care and we

Practice Newsletter

If you would like to receive our newsletter by e-mail, please let us have your e-mail address either by telephone or at Reception.

For up to the minute
information follow us on:



Staff News

We'd like to welcome new colleagues Jessica Beach, Caitlin Bell and Louise Hobson to the Reception team. Karla Osadzenko joins our cleaning team.

We offer our best wishes to Dr Michael Ramsden, Helen Langstaff and Jennifer Hamilton who are leaving the Practice to pursue other interests. Dr Louise Coulter joins the Practice for the summer.

Dyneley House Surgery - Patient Participation Group

Dyneley House Surgery has benefited from having a PPG since 2010. The key aims of the Group continue to be:

- 1) To act as a channel of communication between patients and the Surgery.
- 2) To contribute feedback and ideas for the development of services.
- 3) Support fellow patients to take more responsibility for their own health.
- 4) To enable patients to give their views and comments through surveys and questionnaires on their experiences of using services.

The Group meets regularly. Please contact the Surgery if you would like to find out more about the Group or join a meeting.

CHANGES TO SKIPTON PHLEBOTOMY (BLOOD TEST) CLINICS

The Phlebotomy Service is now operating from Dyneley Barn at the rear of Dyneley House Surgery, Newmarket Street Skipton BD23 2HZ

Monday to Friday 8.30am – 12.00pm

APPOINTMENT ONLY

All patients must have blood request forms

PLEASE DO NOT CONTACT THE SURGERY TO BOOK AN APPOINTMENT

Book online at: <http://airedale-phlebotomy.eventbrite.co.uk>

Select the clinic you wish to book then follow the on-screen instructions or **call 01535 293475** if you do not have access to the internet

Patient Education and Self-Care Activity – Osteoporosis Group

As patients will be aware, the Practice has run a series of virtual events during the COVID-19 pandemic including features on measles and life as a carer. We are pleased to advise that from June, we will be restarting our programme of self-care activity. This will include face to face activity where the events can be run safely and in line with Government guidance. We will start with our highly successful osteoporosis group. The programme includes:

23 June – Dr Sultan, Consultant from Airedale Hospital
28 July – Anna Sheryn, Eat, Move, Be Happy!
25 August – Open Forum
29 September – Paul Midgley, Occupational Therapist
27 October – Jane Chapman, My Well-Being College
24 November – A GP from Dyneley House – further details to follow

COVID-19 Vaccination Certificates

From 17 May 2021, people in England who have been fully vaccinated against COVID-19 can demonstrate their vaccination status for international travel. A full course is currently two doses of any approved vaccine. Vaccine status will be available from:

- the NHS App which you can download from app stores
- the NHS website

If you cannot access these online services and you have had 2 vaccines, you can request a paper letter from the NHS by calling 119. Only call 119 if you had your second dose more than 5 working days ago. It may take 7 working days for the letter to arrive.

This Practice is not able to provide you with a letter that shows your COVID-19 vaccination status.

When you're planning your travel, check the latest information on demonstrating your COVID-19 status when travelling abroad on the gov.uk website. Make sure there is time to get proof of your

