

## **NOTES OF PPG MEETING HELD ON WEDNESDAY 16 May 2018**

### **Present:**

Barry Rogers (chair), Antony Radley, Peter Bell, Judith Benjamin, Pamela Reader, Clare Shepherd, Kathleen Sutton, Bridie Hayes, Dr Lucy Checker,

### **Apologies:**

Brian Harrison, Hazel Bulcock, Joanne Warden, Mike Palin, Kai Dada, Mary Jenkins, Sally Harrison. Barry also advised that Bernard had resigned from the Group due to him moving away from the area. The Group wished him well in the future and recorded their thanks for his contribution whilst a member.

### **Notes of meeting from Wednesday 18<sup>th</sup> April 2018:**

Subject to a couple of typing corrections these were accepted as a true record.

### **Matters Arising:**

Copies of Emma's presentation on Social Prescribing had been distributed to members. Other updates were included as agenda items.

### **Practice Update:**

Paper copies were available at the meeting and Antony expanded on a number of topics contained in the Update.

He also advised the Group on the developments which had and were taking place in respect of the Practice's merger, which had been outlined at earlier meetings. The present collective view of the Practices earlier identified was not to create a formal merger but to establish an Alliance where the Practices would work closely together and collaborate on areas of common benefit both to the Practice and their patients.

### **Patient Survey 2018**

This was discussed in some detail, Antony confirmed this annual survey was seen as a valuable tool by the Practice to inform them of patient satisfaction of services provided. It complimented the National GP Survey which is carried out annually on a postal basis. It was noted that the questionnaire distributed during the Flu Clinics gave a different range of data. Timing of the survey was discussed and it was provisionally agreed to carry one out early September prior to the Flu clinics. Pam and Mary expressed interest in taking part in the process.

### **General Data Protection Regulations and Confidentiality Agreement.**

Barry advised on these new regulations which were to come into force in the near future, guidance was being collated by NAPP for member organisations. The initial view being that members needed to agree for their contact details to be held and for them to be used for the communicating of information be it minutes, surveys relating to the group.

It was also agreed to update the Confidentiality Agreement for new members in accordance with Practice's code of practice.

## **Dementia Action Week**

As mentioned at the previous meeting this year the Dementia Action Week will take place from the 15 to the 21 May. A range of Awareness events and publicity displays have been arranged and a programme of events prepared.

As noted in the Practice Update the next Sporting Memories meeting will take on the 17<sup>th</sup> May and any help to promote this activity would be very welcome

## **AOB:**

It was noted that the AWC CCG had agreed to carry out a programme of refurbishment to Castleberg Hospital in order for it to continue to provide a community service , the terms of which would be developed in the coming months.

A national on line consultation had been set in motion to seek patients views and those of medical staff on the use of on line GP consultations. Dr Checker shared her views on some of the potential benefits of this type of facility but felt the current triage arrangements at Dyneley plus the extended hours were a major contribution to enabling patients access to GPs.

**Date of next meeting: Wednesday 20 June 2018.**