

NOTES OF THE PPG MEETING HELD ON WEDNESDAY 18TH JULY 2018

Present:

Barry Rogers (chair), Hazel Bulcock, Kai Dada, Brian Harrison, Mary Jenkins, Antony Radley, Pamela Reader, Clare Shepherd, Kathleen Sutton, Laila Ahmed (invited speaker representing CNET).

Apologies:

Judith Benjamin, Sally Harrison, Bridie Hayes, Mike Palin, Dr Sarah Jagger.

Members Views on Repeat Prescriptions and Over the Counter (OTC) Medicines Survey (Laila Ahmed CNET):

Laila gave a short talk about the remit of CNET, and the surveys mentioned above. CNET is a voluntary organisation. It is funded by the 3 local CCGs (Bradford City, Bradford District and Airedale, Wharfedale and Craven). They have a pot of money lasting 3 years, with remit to engage people, gather information about specific topics and to support PPGs with help in information gathering and to be voice for them if necessary.

Current work project:

A survey to gather patient views on repeat prescriptions. Laila has been in the surgery for 2 days handing out the survey to patients, and she asked the PPG members who had repeat prescriptions to also fill one out. The results are collated and go to the CCGs, and the voluntary officers give feedback to the chairs of the PPGs.

The information for the OTC medicines survey is collected by group discussions involving a cross section of patients. The information will be collated by Health Watch who produce a report. Results for this will also be fed back to the PPG chairs.

Minutes of meeting Wednesday 20th June 2018:

Two corrections: expansion of the sentence about the Craven Gazette in Matters Arising, and correction of the spelling of the name of the osteoporosis Area Manager.

Matters Arising:

Barry has set up a Facebook Group for our PPG ('Dyneley House PPG').

The local PPG network is not functioning well, with many PPGs struggling. A working group has been set up across the Airedale Wharfedale and Craven CCG area to look at how PPGs across the area can improve its engagement with the local community. A programme of work is being developed which will be rolled out over the coming months.

Practice Update:

A paper copy was available and Antony summarised the update.

- The osteoporosis support group has been launched (see later agenda item). The respiratory support group should be launched in September.
- Various staff changes include a new receptionist, a Patient Services manager and Specialist Diabetes Nurse. Dr Sophie Ingham will cover Dr Hook's maternity leave starting 7th August.
- Care Navigation – the reception team are being trained to develop skills to signpost patients to our education events and other self-care activities.
- The confidential patient room will become multi use as a 'Healthy Living Room'. The blood pressure/weight machine will be moved into this room and there will be information for patients about the education/self-care activities in there. Soon, patients will be invited to weigh themselves when they visit the surgery which will hopefully open up opportunities for discussions about their general health.

Patient Survey 2018

3 paper copies of the draft survey were available at the meeting. Mary explained that she and Pam had met with Antony to discuss the 2018 survey and that the discussed changes were being made, with a view to start the survey at the end of July.

Update on Osteoporosis Group

The launch was very successful, 31 people attended including carers. There was a constructive debate about how to take the group forward. The meetings will be held bi-monthly on the 4th Thursday, at 10.30 am. The next meeting is at the end of August. A programme of speakers for the year is nearly completed. Barry has had some enquiries about an evening meeting, and it was felt that maybe 2 meetings duplicating the topics would be possible. The Scout Hut may be available if a bigger room is needed.

Dementia Friendly Communities Update

Skipton is part of the Craven wide dementia friendly group. A working group has been set up to increase the activity of the group. A Chair and Vice Chair are being appointed for the Skipton Group. On 1st August the Fire Brigade is holding another Coffee morning and awareness session. There is a coffee morning at Greatwood and Horse Close Community Centre in aid of dementia awareness. Funding for the support worker for the drop in clinic at Dyneley House may be renewed. There is a Dementia Champion training session in Skipton Council Offices on 28th August, please let Barry know if you are interested in attending this. When trained the champions will be able to hold their own sessions.

AOB:

- Antony has asked for volunteers to help at the flu clinics for this year.
- A new LGB&T group starting up in Craven. Funded by MESMA, a sexual health organisation.
- A Job Centre support Clinic will start for Dyneley House Patients on 26th July, twice a month. Booking via reception.

- Bradford District Care NHS Foundation Trust are looking for feedback about their next five year strategy from local people, survey on line, workshop at Dyneley House Friday 27th July.
- AWC CCG have announced the Annual Award Nominations 2018. Nominations have to be in by 8th August.
- The Royal College of GPs (RCGP) have an online survey for patients to say how they see General Practice in 2022, entitled 'What does your GP mean to you'.
- CQC have announced their ratings for CCGS. Bradford City and AWC were outstanding, Bradford District was good.

Date and time of next meeting: 6.30 pm Wednesday 19th September 2018.