

## Notes of PPG Meeting Wednesday 20<sup>th</sup> March 2019

**Present:** Barry Rogers (Chair), Judith Benjamin, Hazel Bulcock, Kai Dada, Heidi Edmondson, Bridie Hayes, Mary Jenkins, Mike Palin, Antony Radley, Pamela Reader, Clare Shepherd, Kathleen Sutton, Sonjia Peers (Engaging People).

**Apologies:** Joanna Antemes, Peter Bell, Brian Harrison, Sally Harrison.

Barry welcomed Heidi to the PPG. He has emailed PPG members who have not been at the meeting for a while re. whether they intend to stay on the PPG; Joanne Warden may join the Reference Group, Zeeshan Hussain has stepped down.

### **PPGs and Future Engagement:**

Sonjia explained briefly the remit for Engaging People: The local CCGs have asked General Practices to consider patient engagement activities, and Engaging People are advising and helping PPGs and Practices with this. The CCGs want better conversations with people about health needs and this needs more patient engagement. She had a plan of the organisation of the wider community with a Central Community Centre Practice Hub, with input from Health Professionals, Practice Staff, Schools and Colleges, Community Organisations, Private Business, Health Champions and Community members across the board e.g. elderly, families, minority groups.

She asked the PPG to think about 4 questions which we discussed at the meeting;

- Where has your time and input been placed?
- What is the population/ health profile for the General Practice, and does the make up of the PPG reflect this?
- What methods do you use to gather ideas/suggestions from the patient population?
- How as PPG members are you linked with the wider community and how do you connect?

Sonjia complemented our PPG as we are very active, but asked us to consider increasing our engagement with the patient population, using any social situation to this end. She also asked in what ways the Engaging People Group could support Dyneley House and the PPG.

- There is a Patient Network meeting on 1<sup>st</sup> May 5 – 7pm and it would be good for PPG members to attend. If anyone has suggestions or ideas please contact Barry.

**Minutes of Meeting 16<sup>th</sup> January 2019:** Barry queried the point in Practice Update re. Reception Waiting Area. This has been checked with Joanna and the numbers of people who are queueing is being monitored to see how to improve the queue/privacy at the reception. Minutes therefore correct.

### **Matters Arising:**

Care Navigation update – the telephone message is slightly confusing, spoken quickly with several phone numbers mentioned. Antony said that they are planning to upgrade the telephone system and the message will be much improved then.

**Practice Update:** Copies were available at the meeting. The Healthy Living Room is now 'open'. When patients check in at the reception the receptionists ask if they would like to be weighed in the room, which opens up an opportunity to discuss healthy living.

**PPG Activities:**

- Reference Group – it has been suggested that we ask Engaging People to help with starting this up as we are finding it difficult to decide exactly how to go forward with it.
- Monthly Health Events and Coffee Club – the coffee club is to be linked into the monthly health topic. Any PPG members who are willing to help with the coffee would be welcome.

**Dementia Friendly Community Update:**

- The Dementia Action Week is 21 -26 May, and will include a Health Day incorporating dementia information. Literature about other self help groups can be made available also.
- There have been 3 meetings of the Dementia Peer Support Group, which have been well attended.
- Making Space currently has the contract to deliver dementia services locally, but from April this will be Dementia Forwards, who have an 8 year contract.

**PPG Awareness Week:** This is 10<sup>th</sup> – 15<sup>th</sup> June. A resource pack is available.

**AOB:**

- Sporting Memories next meeting is 21<sup>st</sup> March, this is a 'social', no speaker.
- Airedale General Hospital are appointing new Public Governors, is anyone interested (see website).
- Health watch North Yorkshire – a 2019-2020 engagement event 'what matters to me' has opened. Information is on their website.
- The NHS Long Term Plan is launched over the next two months, setting plans at local level. Healthwatch carry out feedback for this.
- Airedale Wharfedale Craven CCGs have a consultation of wheelchairs and orthotics on their website until 10<sup>th</sup> May.
- Looking out for our neighbours campaign; tips how to make sure all is well with our neighbours (see recent Newsletter and [www.ourneighbours.org.uk](http://www.ourneighbours.org.uk) ).
- WACA have 4 ½ day workshops for GR8 minds, one on Tuesday 2<sup>nd</sup> April 2-4pm in Skipton.

**Next Meeting: Wednesday 17<sup>th</sup> April 6.30 pm in Dyneley House Barn.**